

L Number	Hits	Search Text	DB	Time stamp
19	46	((word with (count or number or frequency or tally)) and (voice or speech) with recogni\$6) and market\$4 with research\$4) and (word not in adj other adj words)	USPAT; US-PGPUB; EPO: JPO; DERWENT; IBM_TDB	2003/03/25 10:11
20	43	(((((word with (count or number or frequency or tally)) and (voice or speech) with recogni\$6) and market\$4 with research\$4) and (word not in adj other adj words))) and product	USPAT; US-PGPUB; EPO: JPO; DERWENT; IBM_TDB	2003/03/25 10:12
21	3653	(voice or speech) with recogni\$4 and (dialog or sentence) and (collect\$4 or respon\$4 or reply\$4 or survey\$4)	USPAT; US-PGPUB; EPO: JPO; DERWENT; IBM_TDB	2003/03/25 10:57
22	0	((("6324513" "5577164" "5682539" "5685000" "6185535" "5809471" "5995924" "5884249" "6163767" "5797116" "4914704" "5917944" "6148105" "5974384" "6185537" "4573134" "5890117" "5652828" "5774860" "5781179" "5956681" "4984275" "6509707" "5540589" "5850627" "5930757" "6073097" "6092043" "6101468" "4348550" "5530950" "5877763" "5905773" "6018341" "6125376" "6377296" "6415258" "6504914" "5848389" "5526466" "5724526" "6029123" "6137908" "6154722" "5963892" "4994967" "5241674" "5907852" "5974370" "6076061").pn.) and (purchas\$4 or buy\$4) with (habit or preference)	USPAT; US-PGPUB; EPO: JPO; DERWENT; IBM_TDB	2003/03/25 10:57
23	37	((("6324513" "5577164" "5682539" "5685000" "6185535" "5809471" "5995924" "5884249" "6163767" "5797116" "4914704" "5917944" "6148105" "5974384" "6185537" "4573134" "5890117" "5652828" "5774860" "5781179" "5956681" "4984275" "6509707" "5540589" "5850627" "5930757" "6073097" "6092043" "6101468" "4348550" "5530950" "5877763" "5905773" "6018341" "6125376" "6377296" "6415258" "6504914" "5848389" "5526466" "5724526" "6029123" "6137908" "6154722" "5963892" "4994967" "5241674" "5907852" "5974370" "6076061").pn.) and ((voice or speech) with recogni\$4 and (dialog or sentence) and (collect\$4 or respon\$4 or reply\$4 or survey\$4))	USPAT; US-PGPUB; EPO: JPO; DERWENT; IBM_TDB	2003/03/25 10:58
24	87	((((voice or speech) with recogni\$4 and (dialog or sentence) and (collect\$4 or respon\$4 or reply\$4 or survey\$4)) and (purchas\$4 or buy\$4) with (habit or preference))) and (sentence or phrase or concept or command) and (dialog\$4 or convers\$8 or interview or discuss\$4 or confer\$6)	USPAT; US-PGPUB; EPO: JPO; DERWENT; IBM_TDB	2003/03/25 10:59

Search History 3/25/03 1:06:01 PM Page 1
C:\APPS\EAST\Workspaces\09765962.wsp

25	44	((("6324513" "5577164" "5682539" "5685000" "6185535" "5809471" "5995924" "5884249" "6163767" "5797116" "4914704" "5917944" "6148105" "5974384" "6185537" "4573134" "5890117" "5652828" "5774860" "5781179" "5956681" "4984275" "6509707" "5540589" "5850627" "5930757" "6073097" "6092043" "6101468" "4348550" "5530950" "5877763" "5905773" "6018341" "6125376" "6377296" "6415258" "6504914" "5848389" "5526466" "5724526" "6029123" "6137908" "6154722" "5963892" "4994967" "5241674" "5907852" "5974370" "6076061").pn.) and (sentence or phrase or concept or command) and (dialog\$4 or convers\$8 or interview or discuss\$4 or confer\$6)	USPAT; US-PGPUB; EPO: JPO; DERWENT; IBM_TDB	2003/03/25 10:59
43	0	market\$4 adj survey with (count or frequency or number) with (word or item)	USPAT; US-PGPUB; EPO: JPO; DERWENT; IBM_TDB	2003/03/25 11:04
47	96996	word with (count or number or frequency or tally)	USPAT; US-PGPUB; EPO: JPO; DERWENT; IBM_TDB	2003/03/25 11:05
48	4985	(word with (count or number or frequency or tally)) and (voice or speech) with recogni\$6	USPAT; US-PGPUB; EPO: JPO; DERWENT; IBM_TDB	2003/03/25 11:05
51	10	survey with product adj preference	USPAT; US-PGPUB; EPO: JPO; DERWENT; IBM_TDB	2003/03/25 11:06
26	1	09/765,962	USPAT; US-PGPUB; EPO: JPO; DERWENT; IBM_TDB	2003/03/25 11:06
27	2	("6246186").PN.	USPAT; US-PGPUB; EPO: JPO; DERWENT; IBM_TDB	2003/03/25 11:06

Search History 3/25/03 1:06:01 PM Page 2
C:\APPS\EAST\Workspaces\09765962.wsp

28	95	((voice or speech) with recogni\$4 and (dialog or sentence) and (collect\$4 or respon\$4 or reply\$4 or survey\$4)) and (purchas\$4 or buy\$4) with (habit or preference)	USPAT: US-PGPUB; EPO: JPO; DERWENT; IBM_TDB	2003/03/25 11:07
29	10	("6076068" "5765142" "5835087" "5754938" "5544040").pn.	USPAT: US-PGPUB; EPO: JPO; DERWENT; IBM_TDB	2003/03/25 11:07
30	32	((("6324513" "5577164" "5682539" "5685000" "6185535" "5809471" "5995924" "5884249" "6163767" "5797116" "4914704" "5917944" "6148105" "5974384" "6185537" "4573134" "5890117" "5652828" "5774860" "5781179" "5956681" "4984275" "6509707" "5540589" "5850627" "5930757" "6073097" "6092043" "6101468" "4348550" "5530950" "5877763" "5905773" "6018341" "6125376" "6377296" "6415258" "6504914" "5848389" "5526466" "5724526" "6029123" "6137908" "6154722" "5963892" "4994967" "5241674" "5907852" "5974370" "6076061").pn.) and ((voice or speech) with recogni\$4 and (dialog or sentence) and (collect\$4 or respon\$4 or reply\$4 or survey\$4)) and (sentence or phrase or concept or command) and (dialog\$4 or convers\$8 or interview or discuss\$4 or confer\$6)	USPAT: US-PGPUB; EPO: JPO; DERWENT; IBM_TDB	2003/03/25 11:07
31	32	((("6324513" "5577164" "5682539" "5685000" "6185535" "5809471" "5995924" "5884249" "6163767" "5797116" "4914704" "5917944" "6148105" "5974384" "6185537" "4573134" "5890117" "5652828" "5774860" "5781179" "5956681" "4984275" "6509707" "5540589" "5850627" "5930757" "6073097" "6092043" "6101468" "4348550" "5530950" "5877763" "5905773" "6018341" "6125376" "6377296" "6415258" "6504914" "5848389" "5526466" "5724526" "6029123" "6137908" "6154722" "5963892" "4994967" "5241674" "5907852" "5974370" "6076061").pn.) and (sentence or phrase or concept or command) and (dialog\$4 or convers\$8 or interview or discuss\$4 or confer\$6)) and (((("6324513" "5577164" "5682539" "5685000" "6185535" "5809471" "5995924" "5884249" "6163767" "5797116" "4914704" "5917944" "6148105" "5974384" "6185537" "4573134" "5890117" "5652828" "5774860" "5781179" "5956681" "4984275" "6509707" "5540589" "5850627" "5930757" "6073097" "6092043" "6101468" "4348550" "5530950" "5877763" "5905773" "6018341" "6125376" "6377296" "6415258" "6504914" "5848389" "5526466" "5724526" "6029123" "6137908" "6154722" "5963892" "4994967" "5241674" "5907852" "5974370" "6076061").pn.) and ((voice or speech) with recogni\$4 and (dialog or sentence) and (collect\$4 or respon\$4 or reply\$4 or survey\$4)) and (sentence or phrase or concept or command) and (dialog\$4 or convers\$8 or interview or discuss\$4 or confer\$6))	USPAT: US-PGPUB; EPO: JPO; DERWENT; IBM_TDB	2003/03/25 11:07

Search History 3/25/03 1:06:01 PM Page 3
C:\APPS\EAST\Workspaces\09765962.wsp

32	15	((("6324513" "5577164" "5682539" "5685000" "6185535" "5809471" "5995924" "5884249" "6163767" "5797116" "4914704" "5917944" "6148105" "5974384" "6185537" "4573134" "5890117" "5652828" "5774860" "5781179" "5956681" "4984275" "6509707" "5540589" "5850627" "5930757" "6073097" "6092043" "6101468" "4348550" "5530950" "5877763" "5905773" "6018341" "6125376" "6377296" "6415258" "6504914" "5848389" "5526466" "5724526" "6029123" "6137908" "6154722" "5963892" "4994967" "5241674" "5907852" "5974370" "6076061").pn.) and (sentence or phrase or concept or command) and (dialog\$4 or convers\$8 or interview or discuss\$4 or confer\$6)) and (((("6324513" "5577164" "5682539" "5685000" "6185535" "5809471" "5995924" "5884249" "6163767" "5797116" "4914704" "5917944" "6148105" "5974384" "6185537" "4573134" "5890117" "5652828" "5774860" "5781179" "5956681" "4984275" "6509707" "5540589" "5850627" "5930757" "6073097" "6092043" "6101468" "4348550" "5530950" "5877763" "5905773" "6018341" "6125376" "6377296" "6415258" "6504914" "5848389" "5526466" "5724526" "6029123" "6137908" "6154722" "5963892" "4994967" "5241674" "5907852" "5974370" "6076061").pn.) and ((voice or speech) with recogni\$4 and (dialog or sentence) and (collect\$4 or respon\$4 or reply\$4 or survey\$4)) and (sentence or phrase or concept or command) and (dialog\$4 or convers\$8 or interview or discuss\$4 or confer\$6)) and (frequen\$6 or repeat\$4 or repetit\$6) with word	USPAT: US-PGPUB; EPO: JPO; DERWENT; IBM_TDB	2003/03/25 11:07
33	20	((("6324513" "5577164" "5682539" "5685000" "6185535" "5809471" "5995924" "5884249" "6163767" "5797116" "4914704" "5917944" "6148105" "5974384" "6185537" "4573134" "5890117" "5652828" "5774860" "5781179" "5956681" "4984275" "6509707" "5540589" "5850627" "5930757" "6073097" "6092043" "6101468" "4348550" "5530950" "5877763" "5905773" "6018341" "6125376" "6377296" "6415258" "6504914" "5848389" "5526466" "5724526" "6029123" "6137908" "6154722" "5963892" "4994967" "5241674" "5907852" "5974370" "6076061").pn.) and (frequen\$6 or repeat\$4 or repetit\$6) with word	USPAT: US-PGPUB; EPO: JPO; DERWENT; IBM_TDB	2003/03/25 11:07
34	81	(voice or speech) with recogni\$4 and market\$4 with survey\$4	USPAT: US-PGPUB; EPO: JPO; DERWENT; IBM_TDB	2003/03/25 11:07
35	27	((voice or speech) with recogni\$4 and market\$4 with survey\$4) and record\$4 with purchase	USPAT: US-PGPUB; EPO: JPO; DERWENT; IBM_TDB	2003/03/25 11:07

Search History 3/25/03 1:06:01 PM Page 4
C:\APPS\EAST\Workspaces\09765962.wsp

36	1	((voice or speech) with recogni\$4 and market\$4 with survey\$4) and record\$4 with purchase) and (frequen\$6 or repeat\$4 or repetit\$6) with word	USPAT: US-PGPUB; EPO: JPO; DERWENT; IBM_TDB	2003/03/25 11:07
37	18	((voice or speech) with recogni\$4 and market\$4 with survey\$4) and record\$4 with purchase) and (frequen\$6 or repeat\$4 or repetit\$6) same word	USPAT: US-PGPUB; EPO: JPO; DERWENT; IBM_TDB	2003/03/25 11:07
38	21	((voice or speech) with recogni\$4 and market\$4 with survey\$4) and record\$4 with purchase) and (frequen\$6 or repeat\$4 or repetit\$6) same (word or item)	USPAT: US-PGPUB; EPO: JPO; DERWENT; IBM_TDB	2003/03/25 11:07
39	97	("6324513" "5577164" "5682539" "5685000" "6185535" "5809471" "5995924" "5884249" "6163767" "5797116" "4914704" "5917944" "6148105" "5974384" "6185537" "4573134" "5890117" "5652828" "5774860" "5781179" "5956681" "4984275" "6509707" "5540589" "5850627" "5930757" "6073097" "6092043" "6101468" "4348550" "5530950" "5877763" "5905773" "6018341" "6125376" "6377296" "6415258" "6504914" "5848389" "5526466" "5724526" "6029123" "6137908" "6154722" "5963892" "4994967" "5241674" "5907852" "5974370" "6076061").pn.	USPAT: US-PGPUB; EPO: JPO; DERWENT; IBM_TDB	2003/03/25 11:07
40	14	((voice or speech) with recogni\$4 and market\$4 with survey\$4) and record\$4 with purchase) and (frequen\$6 or repeat\$4 or repetit\$6 or count) with word	USPAT: US-PGPUB; EPO: JPO; DERWENT; IBM_TDB	2003/03/25 11:07
41	19	((voice or speech) with recogni\$4 and market\$4 with survey\$4) and record\$4 with purchase) and (frequen\$6 or repeat\$4 or repetit\$6 or count\$4) same word	USPAT: US-PGPUB; EPO: JPO; DERWENT; IBM_TDB	2003/03/25 11:07
42	21	((voice or speech) with recogni\$4 and market\$4 with survey\$4) and record\$4 with purchase) and (frequen\$6 or repeat\$4 or repetit\$6 or count\$4 or number or occurrence or occur) same word	USPAT: US-PGPUB; EPO: JPO; DERWENT; IBM_TDB	2003/03/25 11:07

Search History 3/25/03 1:06:01 PM Page 5
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44	11	((("6324513" "5577164" "5682539" "5685000" "6185535" "5809471" "5995924" "5884249" "6163767" "5797116" "4914704" "5917944" "6148105" "5974384" "6185537" "4573134" "5890117" "5652828" "5774860" "5781179" "5956681" "4984275" "6509707" "5540589" "5850627" "5930757" "6073097" "6092043" "6101468" "4348550" "5530950" "5877763" "5905773" "6018341" "6125376" "6377296" "6415258" "6504914" "5848389" "5526466" "5724526" "6029123" "6137908" "6154722" "5963892" "4994967" "5241674" "5907852" "5974370" "6076061").pn.) and histor\$6	USPAT: US-PGPUB; EPO: JPO; DERWENT; IBM_TDB	2003/03/25 11:07
45	5	market\$4 adj (histor\$6 or poll or survey) same (count or frequency or number) with (word or item)	USPAT: US-PGPUB; EPO: JPO; DERWENT; IBM_TDB	2003/03/25 11:07
46	3	(market\$4 adj (histor\$6 or poll or survey) same (count or frequency or number) with (word or item)) and (frequen\$6 or repeat\$4 or repetit\$6) with (word or item)	USPAT: US-PGPUB; EPO: JPO; DERWENT; IBM_TDB	2003/03/25 11:07
49	46	((word with (count or number or frequency or tally)) and (voice or speech) with recogni\$6) and market\$4 with research\$4	USPAT: US-PGPUB; EPO: JPO; DERWENT; IBM_TDB	2003/03/25 11:07
50	46	((word with (count or number or frequency or tally)) and (voice or speech) with recogni\$6) and market\$4 with research\$4) and word	USPAT: US-PGPUB; EPO: JPO; DERWENT; IBM_TDB	2003/03/25 11:18
52	537	market adj research and analysis	USPAT: US-PGPUB; EPO: JPO; DERWENT; IBM_TDB	2003/03/25 11:22
53	106	(market adj research and analysis) and topic	USPAT: US-PGPUB; EPO: JPO; DERWENT; IBM_TDB	2003/03/25 11:49

Search History 3/25/03 1:06:01 PM Page 6
C:\APPS\EA\Workspaces\09765962.wsp


54	233	(market adj research and analysis) and preference	USPAT; US-PGPUB; EPO: JPO; DERWENT; IBM_TDB	2003/03/25 11:49
55	516	((market adj research and analysis) and topic) and (product with preference) or (shopping or buying) with habit	USPAT; US-PGPUB; EPO: JPO; DERWENT; IBM_TDB	2003/03/25 11:50
56	38	((market adj research and analysis) and topic) and (consumer product or shopping or buying) with (habit or preference)	USPAT; US-PGPUB; EPO: JPO; DERWENT; IBM_TDB	2003/03/25 11:51
57	38	((market adj research and analysis) and topic) and (consumer or product or shopping or buying) with (habit or preference)	USPAT; US-PGPUB; EPO: JPO; DERWENT; IBM_TDB	2003/03/25 11:51

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Remarkable Remarketers Converge on Philadelphia
July 07, 2002
Independent secondary market vendors purchase used and surplus equipment from end users, leasing companies, and organizations such as Nortel Authorized Distributors (ADs). com provides unused and refurbished telecom equipment (KISUs, switches, power suppl...

Ideas Bubble 'Neath Downturn Surface
September 05, 2001
At CT Labs, we have certainly seen a variety of effects caused by this downturn in equipment orders. A wide variety of pre-release product testing and analysis projects are keeping us busy at CT Labs, mostly involving IP-centric voice-data architectures...

Use CRM To Sell CRM
June 05, 2001
Many large- and medium-sized resellers are looking to sell CRM. Reseller LogonHealth provides wireless prescription writing software based on iAnywhere Solutions (a division of Sybase) mobile and wireless product line. Recently, Synteract helped biotech...

Speech-Enabling Your IVR: Worthwhile?
May 07, 2001
Speech-Enabling Your IVR: Worthwhile? I will also explain why many speech shorts6 refer to their multi-application IVR systems as *voice portals*. 6 prompt, a system that supports *burg-in* allows the caller to interrupt that prompt with a spoken command at...

A Discussion with Our Wall Street Columnist, Paul Lobosco
May 07, 2001
On one hand, I feel a little like a boxer who gets knocked down time after time in an endless round with Mike Tyson. On the other hand, we see tremendous value in

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the market. Whether you're holding cash or stocks, it's important to note that rallies can o...

Going Mobile
May 07, 2001
Today's wireless infrastructure is perfectly adequate for apps that involve messaging, simple retrieval of information, and B2B or back-office transaction processing in *dwireless* web mode. Handsets must be replaced as technology evolves; wireless modems...

The Answer: IT CAN
April 03, 2001
6Buy good stocks at good prices6. New rule: Buy great stocks at even better prices - no more than half of the 6good6 price. The idea is to license regions of the map to different companies (Fib6at, Blumberg, etc.), who'll overlay portions of their dot-do...

M-Business Opportunities for Resellers
April 03, 2001
Windows CE-based products, Research In Motion (RIM) Blackberry devices, and Symbian EPOC OS products such as Pason 6ry also experiencing excellent growth. And already, there are thousands of software applications for the Palm OS, many of them specifically...

The Real Tug Of War: Macro Vs. Micro
March 03, 2001
Every day, there is a tug of war in the market - it's called buying and selling. But there's a real tug of war emerging in 2001 - it's the macro vs. the micro. Through January, the talk was of a 6second half rebound6 in earnings, and the Fed's easing poli...

The Portal Pushers: Speech Vendors Poised To Grow The Voice Web
December 05, 2000
Remember when the speech technology business looked upon the world wide web with fear, because it threatened IVR? It looked like bad news for text-to-speech (TTS) and automatic speech recognition (ASR) in the telephone network. To quote David Thomson, bus...

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Voice Portals Surge
November 03, 2000
Instead, they're offering to host these voice applications on their own servers (see General Magic; Teler, Nuncs). Adopting the web site model, the idea is to charge for talent and voice-site rent; not, necessarily, for speech-recognition software licenses.

The Future of Call Accounting
January 01, 2000
What happens to call accounting when phone calls are free? Present-day call accounting is a database application, engineered to capture and process ASCII "call detail records" (CDR) generated by a PBX in real time. Most call accounting services bureau w...

SPEECHWORKS HOST GOES DIALOGIC GOLD
December 01, 1999
The software port of the bundle - SpeechWorks Host - is a recognizer that runs on the host PC, rather than DSPs on the voice hardware. SpeechWorks Host runs on NT, and can be used to deploy apps requiring up to a 250-word vocabulary...

MY SPEECH DOES RECOGNITION OVER IP
October 01, 1999
One of the "Eldorado's" of computer telephony is speech recognition over IP. A spin-off of Philips Electronics called Spidgic, Inc. has just launched a free Web service called mySpeech (www. You start by accessing the mySpeech website, registering, and so.

INNOVATIONS: SPEECHSITE FROM SPEECHWORKS
September 01, 1999
SpeechWorks (Boston, MA - 617-428-4444, a provider of speech recognition technology, recently introduced SpeechSite, its combination Web site and auto attendant. Call SpeechWorks and an auto attendant greets you. Choose the latter,

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Speech Rec Rising?
May 01, 1999
Since we investigated ASR-based enhanced services ("Speech Rec Ready," June 1998, p. The voice-activated dialing (VAD) vision is still alive, and more feature-rich, voice-activated personal assistants à la Wildfire, Webby and (now) Porcino are s...

Speech-Rec Auto Attendants Compared
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CT Labs reviewed and evaluated five areas of product features for these voice-enabled auto attendants: the user guide, installation, online help, telephone user interface (TUI) and graphical user interface (GUI). An automated (Hammer IT-based) test s...

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